

BERGEN PARTY RENTALS Terms, Conditions, & Damage Waiver Insurance

1. A 1/3 **Non-Refundable** Deposit is required to reserve equipment.
Balance payable upon delivery of said equipment in CASH-CERTIFIED CHECK – CREDIT CARD.
Cancellation for any reason will result in forfeit of deposit. Cancellations within 24 hrs of delivery will be charged 2/3 of rental total. Cancellations at time of delivery are charged full rental rate.
2. Rentals are payable on merchandise for the period of time agreed to. Even if the merchandise is not kept for the duration agreed. If equipment is kept beyond the specified period an extended rental fee will apply.
3. Revisions to contract are not guaranteed within 14 days of event.
4. Any items deleted by customer within 7 days of event will be charged at 1/3 of rental rate. We regret any items deleted at time of delivery must be charged at full rate. No adjustments can be made for unused items for any reason.
Linens are charged at **full rental** if cancelled within 5 days of event.
5. Customer is responsible to obtain any permits if required.
6. Loss prices for damage or missing items will be quoted upon request.
7. BERGEN PARTY RENTALS INC. is not liable for injuries or damage to persons or property caused by fire, lightning, wind, rain, weather of any kind, explosion, riot, insurrection, vandalism, sabotage, aircraft, war, flood, nuclear radiation, hostile or warlike action, any and all acts of god, and nature.
8. BERGEN PARTY RENTALS INC is not responsible for UNDERGROUND UTILITIES OR SPRINKLER SYSTEMS, or lawn or plantings when installing tents or any rental item. (Dance floors will probably “yellow” your lawn).
9. The merchandise rented to you by BERGEN PARTY RENTALS INC must remain at the delivery location. At no time shall equipment be moved to another location or used by any other party not named in this contract. In the event this occurs, a full second rental fee will be incurred as well as any additional expenses incurred to retrieve equipment .
10. There shall be no cooking under tents unless specified in contract as “cook tent”.
11. All china, flatware, & glassware must be rinsed free of food. (or a cleaning charge will be incurred)
12. A Cleaning charge will apply to any items soiled by misuse. (child party novelties ,chewing gum, footprints etc)
13. All decorations from tents, tacks and staples from tables and or chairs must be removed. (or a cleaning charge will be incurred) **USE OF CREPE PAPER IS PROHIBITED UNDER ALL CIRCUMSTANCES.**
14. Any damage from decorating or altering equipment will be charged to restore equipment to its original condition when delivered.
15. A major credit card or cash security deposit is required on most rental items. In the event a credit card is used, it is authorized by customer to charge any damage or missing amount to said credit card. A pre-authorization will be made for this purpose.
16. Any claims on equipment, count, accuracy or condition must be made at time of delivery. In the event customer waives the right to personally accept delivery BERGEN PARTY RENTALS INC cannot be responsible for any of the aforementioned.
17. BERGEN PARTY RENTALS INC. will answer to customer named in this contract. (not 3rd Parties).
18. We reserve the right to refuse installation of certain products due to severe weather.
19. “ALL PURPOSE CANOPIES” are not designed for heavy rain. In the event of heavy rain or wind we cannot guarantee installation of canopies to be secure. A service charge of 50.00 plus travel time will be incurred to “re-install” if required.
20. BERGEN PARTY RENTALS reserves the right to use subcontractors as deemed necessary.
21. ALL chairs are 250 lb test. Large guests should be advised
22. All Equipment Sales are final. No refunds, credit or exchange.
23. DELIVERY & PICK UP CHARGES ADDED TO ALL DELIVERIES (based on distance)

DAMAGE WAIVER INSURANCE herein referred to as DWC (Please sign below your preference)

1. Damage waiver if desired must be ordered prior to delivery of equipment.
2. Damage waiver covers broken items by normal use.
3. Damage waiver or security deposit must be taken on all china & glassware orders.
4. Damage waiver is not refundable.
5. Security deposits are refundable less replacement cost of any damage or missing.
6. Under certain circumstances at our discretion we may require both damage waiver and security.
7. Damage waiver does not cover missing items .
8. Damage waiver does not cover damage from misuse.
9. Damage waiver does not cover tents when used for cooking purposes or any evidence of open flame.(including cook tents are not covered).
10. Damage waiver claims must be accompanied by broken pieces or item will be considered missing and charged at replacement cost.
11. Damage waiver insurance will be 10% of **Total Bill** unless otherwise indicated here.
12. In the event damage waiver is declined, customer is responsible for all damage as well as missing items, and a security deposit will be required.

All rentals are made based on the above conditions, to which the undersigned agrees and accepts.

SIGN HERE _____ Date _____ **I WANT DAMAGE WAIVER INS (ADDS 10%)**

SIGN HER _____ Date _____ **NO DAMAGE WAIVER NEEDED**